



# SENTIDO

MAMLOUK PALACE RESORT

managed by SUNRISE Resorts & Cruises

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SENTIDO Hotels & Resorts as a brand stands for freedom, choice and for exotic places. We offer our guest outstanding service and quality standards in the 5 stars' deluxe resorts range combined with a supreme beach location. However, the true soul of SENTIDO is its innovative concept which ensures that each stay at SENTIDO Hotels & Resorts in an unforgettable experience.

## Welcome to SENTIDO Mamlouk Palace Resort -Select-

Experience the Egyptian hospitality at the 5 stars (country category) SENTIDO Mamlouk Palace Resort with the oriental flair, a special family, friendly atmosphere and hotel facilities. The private sandy beach offers relaxing hours directly at the Red Sea. Here, you will enjoy breathless sunset and fantastic views to the desert, mountains and the turquoise waters of the Red Sea.

Located 19km (20 min) to Hurghada Centre and 15km (16 min) to Hurghada International Airport, the resort features a distinctive location.

## Hotel Facilities

- Free Wi-Fi throughout the Resort
- 24-hours Front Desk
- Express Check-In/Out
- Multilingual Staff
- Concierge Service
- Guest Service Centre
- Luggage Room
- Taxi/Limousine Service
- Parking
- Laundry & Valet Service
- Business Centre
- ATM Machine (with exchange possibility)
- 24-hours On-call Doctor & Pharmacy
- Beauty Salon/Barber Shop
- Gift/Souvenir & Jewellery Shops

## Meetings & Events

SENTIDO Mamlouk Palace Resort offers several venues for your event. We are prepared to host your meeting, conference, wedding, or any other type of event at our open beach side, poolside, and garden spaces. We also have two well-equipped conference rooms with a screen, a wireless microphone, TV, Computer, overhead projector and a flip chart which is tailored to your event's requirements.

	Size (m <sup>2</sup> )	Banquet Style	U-Shape Style	Theatre Style
<b>Zomoroda</b>	125	50 Seats	25 Seats	100 Seats
<b>Salamluk</b>	225	60 Seats	35 Seats	150 Seats

## Room & Bed Capacity

Room Type	No. Rooms	Description	Size (m <sup>2</sup> )
<b>Standard Room</b> (Back View)	10	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Balcony	36
<b>Standard Room</b> (Garden View)	91	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace/Balcony (12 Connecting Rooms available)	41
<b>Standard Room</b> (Pool View)	228	Bedroom with King Size Bed, Bathroom with Bathtub, Terrace/Balcony	41
<b>Standard Room</b> (Partial Sea View)	40	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace/Balcony	41
<b>Standard Room</b> (Sea View)	12	Bedroom with King Size Bed or Twin Beds, Bathroom with Shower, Terrace/Balcony	41
<b>Family Room (Bunk Bed)</b> (Partial Sea-/Pool-/Garden View)	50	Bedroom with King Size Bed and Bunk Bed, Bathroom with Shower, Terrace/Balcony (one unit)	41
<b>Family Suite</b> (Pool-/Garden View)	89	Bedroom with King Size Bed, Seating Area interconnected with separate Living Room with two Sofa Beds, one Bathroom with Shower, Terrace/Balcony	52.50
<b>Junior Suite</b> (Sea View)	2	Bedroom with King Size Bed, Living Area, Bathroom with Shower, Balcony overlooking the Sea	50
<b>Executive Suite (Sea View)</b>	6	Bedroom with King Size Bed, Living Room, Bathroom with Bathtub, Terrace/Balcony	66.50
<b>Special Needs Standard Room</b> (Pool View)	1	Bedroom with Twin Beds, Bathroom with Walk-In Shower with a Seat, Wide Doors and Ramp to Terrace	41
<b>Special Needs Family Suite</b> (Garden View)	1	Bedroom with King Size Bed, Seating Area interconnected with separate Living Room with two Sofa Beds, Bathroom with Walk-In Shower with a Seat, Wide Doors and Ramp to Terrace	52.50
<b>Total Rooms</b>	<b>530</b>		

## Room View

Room View	Sea View	Partial Sea View	Pool View	Garden View	Back View
<b>Standard Room</b>		-	-	-	10
<b>Standard Room</b>	12	40	228	91	-
<b>Family Room</b>	-	4	32	14	-
<b>Family Suite</b>	-	-	21	68	-
<b>Junior Suite</b>	2	-	-	-	-
<b>Executive Suite</b>	6	-	-	-	-
<b>Special Needs (Standard Room)</b>	-	-	1	-	-
<b>Special Needs (Family Suite)</b>	-	-	-	1	-

## Room Facilities

- SAT HD/LED TV
- Wi-Fi (free of charge)
- Telephone
- Safe Box (Laptop Size)
- Luggage Rack
- Air Conditioning
- Mini-Bar
- Coffee & Tea-Making Facilities
- Hairdryer & Magnifying Mirror
- Bathrobe & Slippers
- Aurora Senses Bathroom Amenities
- Scale (upon request)
- In-Room Dining Services (chargeable)
- Iron & Ironing Board (upon request)
- Adapters & Plugs (upon request)
- Bathroom with Shower/Bathtub
- Balcony or Terrace
- Connected Rooms available
- Smoking & Non-Smoking Rooms available

## Restaurants

Name	Seating Capacity	Opening Hours (Summer)	Opening Hours (Winter)	Type of Serving
<b>Shahrzad</b> Restaurant	420 Indoors 150 Outdoors	07:00 – 10:30 13:00 – 15:00 19:00 – 22:00	07:00 – 10:30 12:30 – 14:30 18:30 – 22:00	Open Buffet International Cuisine
<b>Frida</b> Restaurant	74 Indoors	19:00 – 22:00 22:30 – 01:00	18:30 – 22:00 22:30 – 01:00	À La Carte Mexican Cuisine
<b>Manzoku</b> Restaurant	65 Indoors 35 Outdoors	19:00 – 22:00	18:30 – 22:00	À la Carte Asian Cuisine
<b>La Terraza</b> Restaurant	80 Outdoors	19:00 – 22:00	18:30 – 22:00	À la Carte Spanish Cuisine
<b>Chimichurri*</b> Restaurant	50 Indoors	19:00 – 22:00	18:30 – 22:00	À la Carte Grill Cuisine

\*Chargeable

## Restaurants at neighbouring SUNRISE Garden Beach Resort -Select-

Name	Seating Capacity	Opening Hours (Summer)	Opening Hours (Winter)	Type of Serving
<b>Basilico</b> Restaurant	85 Indoors 60 Outdoors	18:30 – 22:00	18:30 – 22:00	À la Carte <i>Italian Cuisine</i>
<b>Gamila</b> Restaurant	154 Indoors	07:00 – 10:00* 12:00 – 17:00 19:00 – 22:00	07:00 – 10:00* 12:00 – 17:00 18:30 – 22:00	À la Carte <i>Egyptian Cuisine</i>
<b>The Boulevard</b> Burger House	22 Indoors 32 Outdoors	19:00 – 22:00	18:30 – 22:00	À la Carte <i>Burger</i>
<b>Mongolian Grill</b> Restaurant	80 Outdoors	19:00 – 22:00	18:30 – 22:00	À la Carte <i>Mongolian Cuisine</i>
<b>Nasaya*</b> Restaurant & Lounge	100 Outdoors	19:00 – 00:00	19:00 – 00:00	À la Carte <i>Fusion Cuisine</i>

\*Chargeable

## Snacks

Name	Seating Capacity	Opening Hours (Summer)	Opening Hours (Winter)
<b>Aybak Lobby Bar</b> Tea Time & Cookies	128 Indoors	15:00 – 17:00	15:00 – 17:00
<b>Gamila</b> Arabian Restaurant	154 Outdoors	12:00 – 17:00	12:00 – 17:00
<b>Splash</b> Pool Bar	95 Outdoors	12:00 – 17:00	12:00 – 17:00
<b>Shakes &amp; Bakes</b> Bar	46 Outdoors	13:00 – 18:00	13:00 – 18:00

## Bars

Name	Seating Capacity	Opening Hours (Summer)	Opening Hours (Winter)
<b>Aybak Lobby Bar</b>	128 Indoors	24-hours	24-hours
<b>The Terrace</b> Shisha Lounge	163 Outdoors	13:00 – 00:00	13:00 – 00:00
<b>D- Beats Club</b>	58 Indoors	18:00 – 02:00	18:00 – 02:00
<b>The Nubian Shisha Tent*</b>	40 Indoors	18:00 – 00:00	18:00 – 00:00
<b>Splash</b> Pool Bar	95 Outdoors	10:00 – 18:00	10:00 – 18:00
<b>Island</b> Pool Bar	32 Outdoors	10:00 – 18:00	10:00 – 17:00
<b>Chiringuito</b> Beach Bar	100 Outdoors	10:00 – 22:00	10:00 – 22:00

\*Chargeable

## Recreation & Leisure Facilities:

### SUNRISE Aqua Park at SUNRISE Garden Beach Resort -Select-

Name	Pool Depth (cm)	Opening Hours (Summer)	Opening Hours (Winter)	Sun Loungers
<b>Aqua Park</b>	120	10:00 – 12:00 15:00 – 17:00	10:00 – 12:00 14:00 – 16:00	235

## Water Area & Perimeter

**Featuring 11 Slides:** Black-hole, Rafting Slide, Compact Slide, Free-fall Slide, Multi Slid, Wave Slide, Tunnel-free Fall Slide, Space-hole. SUNRISE Garden Beach Resort's Aqua Park provides the best outing for the entire family. Kid's Play Zone with Slides adapted to small Children: Octopus, Rabbit and Snake. Minimum height to use the slides is 120cm.

Water Area-2472m<sup>2</sup>, Perimeter-200m

## Pools & Beach

Pool	Depth (cm)		Size (m <sup>3</sup> )	Sun Loungers
	Minimum	Maximum		
<b>Family Pool</b> (Heated in Winter)	0	155	1500	250
<b>Aqua Pool</b>	0	165	4500	450
<b>Beach</b> (Length)			400	350

## Spa & Wellness

<b>Spa</b>	<b>Opening Hours:</b> 9:00 – 19:00 (chargeable) Sauna, Jacuzzi, Steam Bath, Turkish Bath, Massage & Treatment Rooms <b>Age:</b> (+16)
<b>Gym</b>	<b>Opening Hours:</b> 07:00 – 20:00 (free of charge) <b>Age:</b> (+16)
<b>Beauty Salon</b>	<b>Opening Hours:</b> 10:00 – 19:00 (chargeable) Large variety of Treatments such as Manicures, Pedicures, Facial Treatment & Hair Styling

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## Kids Club

<b>Name:</b>	Kids Planet
<b>Opening Hours:</b>	Open 6 Days according to Schedule 10:00 – 13:00 and 15:00 – 17:00
<b>Languages:</b>	German, English, French & Russian
<b>Age:</b>	3 -12 years

SUNRISE Kids Planet is led by Professional Caretakers.

We set up a Kids Club with several programs including:

- Mini Aqua Park
- Kids Swimming Pool
- Kids Playground
- Kids Food Corner
- Sports Activities
- Arts and Crafts
- Painting and Cooking
- Daily Educational, Entertaining Sports & Activities
- Mini-Disco
- Movie Nights
- Baby-Sitting Service available (upon request, chargeable)

## Evening Entertainment

- Live Music
- Daily Evening Animation Shows
- Amphitheatre (at SUNRISE Garden Beach Resort)
- D- Beats Club with Resident DJ

## Water Activities

- Aqua Park at SUNRISE Garden Beach Resort (11 slides)
  - Aqua Aerobics
  - Swimming Competitions
  - Olympic Games
  - Water Polo
  - Complimentary Introduction Trial Dive in the Pool
- Extra Charge:**
- International Diving Centre
  - Banana Boat, Crazy Eight & Donuts
  - Aqua Centre
  - Sailing
  - Kayaking
  - Paddling
  - Windsurfing
  - Parasailing
  - Snorkelling
  - Boat Trips: Yachts and Glass Boats
  - Scuba Diving

## Sports Activities

- Football Court (5x5)
- Beach Volleyball
- 2 Acrylic Tennis Courts
- Multi-Purpose Court
- Table Tennis
- Darts
- Archery
- Boccia/French ball
- Aerobics
- International Animation Team with daily Programs

### Extra Charge:

- Flood Light for Tennis Courts
- Horseback Riding School
- Billiard Room (+12)

**Last Update:** August 2019