

Address & Contacts

Mövenpick Resort Soma Bay KM 49, Hurghada
Safaga Highway
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Soft All-Inclusive Entitlement

Dear Guest, wishing you an enjoyable stay with us!
As a valued Guest having booked the Soft All-Inclusive Package,
please find its benefits, hereunder:

MEALS ENTITLEMENTS:

BREAKFAST

07:00 hrs. – 10:00 hrs. **Bay View Restaurant**

MORNING SNACKS

10:30 hrs. – 11:30 hrs. **Soma Bar (Adults only)**

LUNCH

13:00 hrs. – 15:00 hrs. **Bay View Restaurant - Buffet**

13:00 hrs. – 15:00 hrs. **Splash & Pick at Splash Mania Water Park**

13:00 hrs. – 16:30 hrs. **IL P e s c e Restaurant - Light Lunch & Snacks**

DINNER

18:30 hrs. – 21:30 hrs. **Bay View Restaurant (Local & Intern. Cuisines)**

Alternative Dining Options From - 19:00 hrs. – 21:30 hrs.

During your stay you are entitled to dine at our A la carte Restaurants once per stay, free of charge (Set menu)

IL P e s c e Restaurant serving Italian Cuisine

Dabke Lebanese Restaurant serving Middle Eastern Cuisine

24hrs prior reservation is required ,please contact our Guest Relation (Dial 1)

Ice Cream:

Served at Pool Bar - free of charge between 15:00 hrs. – 17:00 hrs.

Front of Bay View restaurant, served during the meals only at extra costs

Chocolate Hour:

16:00 hrs. – 17:00 hrs. at the Lobby front of Soma Bar – free of charge.

Beverage Entitlement

Tea & Nescafe, draft soft drinks - Juice, sparkling & dispenser water.

Outlets offering the above mentioned drinks.

Pool & Beach Bar: 10:00 hrs. – Sunset

Soma Bar: 10:00 hrs. – 23:00 hrs. (Adults only)

All Soft Beverages from 10:00 hrs. till 23:00 hrs. are free of charge - except Alcoholic drinks, bottled water, cans & Premium Drinks , fresh juice & Turkish Coffee

After 23:00 hrs. all the beverages will be extra charge.

Visitors

Visitors are welcomed, please register at the reception and leave an ID.

Day-use is applicable as per hotel availability ,fees applies.

In Room

Tea & Coffee making facilities are available free of charge & will be replenished on a daily basis (including a bottle 1.5L of mineral water).

In room Minibar

The minibar is **NOT part of the Soft All-inclusive offer.** If you would like to fill it in, please dial ext. 0. Items will be charged as extras on the bill. Please refer to the pricelist of the minibar in the room.

Animation:

A diversified animation program & many other activities are open for participation. Check the information boards in the Lobby & both Rooms Buildings.

Kids Club Little Birds - Open daily from 10:00 hrs.– 16:30 hrs. Little Birds club, fun-filled indoor & outdoor activities available. Kids Pool & playground available on-site.

Beds (Extra)/ Baby Cot

According to your room type/category, extra beds are available upon request free of charge.

Business Center - Available 24/7. Equipped with personal computers and internet connection.

Beauty Salon - daily from 10:00 hrs. till 17:00 hrs.

Located at SPA. Please call 8080 for further information.

Cancellations are subject to 50% deduction

Beach & Pool– Open from : 08:00 hrs. – sunset

Umbrellas, sunbeds & fresh towels are available, free of charge.

Reservation of sunbeds is not allowed.

For your own safety, please follow the pool & beach rules.

Do not disturb Red flags available up on request at Recreation.

Conference, Banqueting & Meeting

Our specialized Banqueting team will be delighted to offer any required arrangements and support for every event you may consider organizing.

For further information, contact the Guest Relation (Dial 1).

Check-in/ Check-out

Check – IN is at 14.00 hrs. Check – OUT is at 12:00 hrs.

Early ,check – in & Late check - out is possible at extra costs according to the availability.

Safety Deposit Boxes. (Available in all rooms)

All valuables must be placed in the safe deposit box , make sure its door is properly locked before you leave the room.

Kindly note that the hotel holds no liability for any lost or missing belongings which were left unattended in the public areas or guestrooms.

“Do Not Disturb”

If you require your room not to be entered (not to be disturbed), please activate the **“Do Not Disturb” switch** - located at the entrance of your room. Your room will not be cleaned or replenished during the “Do not disturb” time.

Fitness Center - The fitness Centre is near the SPA building, next to the pool area. (Dial 0 for more info)

SPA - Gymnasium, massage, sauna, steam bath & Jacuzzi... etc. For further information please **(Dial 8080)**.

Cancellations are subject to 50% deduction.

Tennis - The Hotel offers 2 tennis courts, located at the entrance of the main gate. Fees applies. For any assistance, please contact Reception (Dial 0)

Water Sports & Extra activities (Dial 3 for more info)

Diving, Windsurfing, Kitesurfing, Camel & Horse-riding & Quad Safari are available at the beach - extra charge.

Wheel Chairs (Dial 0)

Wheel chairs are available upon request, free of charge.

Limousine Car Service

Limousine desk available at the Lobby entrance - fees applies.

Keys & towel cards - kindly note that your room keys & towel cards must be handed back to the Reception upon Check-Out .

In case of loss /damage, additional fees will be charged.

No Plastic - help us eliminate plastic around the world , by placing the key room into the recycling box at the Recepti. *check*

Housekeeping - HK

Our HK team is pleased to provide extra pillows, blankets, beds, hangers or any other items you may need.

Please note that if you press the switch of Clean & Do Not Disturb in the same time, it will show as “Do Not Disturb”, then HK cannot enter to clean your room.

New Openings early 2023 at MOVENPICK Soma Bay
3 New A la Carte Restaurants



MÖVENPICK

HOTELS & RESORTS



We are proud to announce the opening of our new **Splash Mania** Water Park at **MOVENPICK Soma Bay**



Splash Mania, has many water attractions to offer to all age groups, starting from 2 - 6 years, 6 - 11.99 years and 12 years to beyond, we thought of every age group. This fantastic, family-friendly, world-class waterpark will be the area's new attraction point. Open daily from 10:00 hrs. to sunset, where the slides will be operating from 11.00 hrs. to 13.00 hrs. and 15.00 hrs.—17.00 hrs.

Starting your journey from our entrance, surrounded by beautiful landscapes, you will meet in your way 2 shops for water sports equipment, a relaxing pool with modern shades, completed by spacious & modern changing rooms, showers ,toilets & one rest room for our special-needs guests' convenience.

Splash & Pick Food Court awaits with all its kinds of drinks, Hot or Cold Sandwiches, Pasta , Grill, choices of fried delicacies from the basket, salad bar and desserts - daily from 13.00 hrs. to 15.00 hrs. At the light **Snacks** area you can enjoy further our MOVENPICK Ice-cream, cotton candy & popcorn. As you make your way through further, you will see to the left our **Little Birds** Kids splash area (2 – 6 years) equipped with water splash buckets, built with safety in mind, for our little ones to enjoy an unforgettable day.

To the right, is our magnificent **Pirate Ship**, a mini maze of 8 water slides , this is truly a area of fun and thrills for our 6 - 11.99 years guests.

Our center piece is truly a **rapid water slide extravaganza** that contains 3 departure levels and 8 different breathtaking water slides, tubes, racers, rocket, multi- slides & twisting Boomerango.

We wish you a wonderful holiday !



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